



Building professionalism in project management. ®

**Project Management Institute  
Ottawa Valley Outaouais Chapter**

1411-A Carling Avenue, Suite 412, Ottawa, ON K1Z 1A7  
TEL: 613-569-6236 FAX: 613-569-2854  
E-mail: [info@pmiovoc.org](mailto:info@pmiovoc.org)  
Web: [www.pmiovoc.org](http://www.pmiovoc.org)

09 May 12

To whom it may concern,

Craig Dowden presented "Don't Worry be Happy" at our Annual Business Meeting dinner on 4 Feb 12. Craig was engaging and articulated to the audience of 80 attendee's and the participants enjoyed the presentation delivery. It was apparent that Craig is passionate about sharing the science of success and happiness. He clearly encouraged the audience to reflect on how they define and pursue the elements of being happy in their personal and professional lives

I had the opportunity to attend the presentation by Craig and it was very impressive as he engaged the wide variety of project managers in the presentation. Craig maintained a high degree of professionalism as he delivered his main message and the reception was truly exceptional by the audience. He exuded class and efficiency in his support to OVOC.

Craig has shown initiative in implementing the latest findings from the social and behavioral sciences regarding the many advantages of happiness. His wealth of experience has contributed to the world class aspects of OVOC ABM. Craig was relied on heavily for his professionalism and trustworthiness in fulfilling the guest speaker at our ABM dinner.

Should you have any questions about Craig's capabilities in delivering an engaging and thought provoking motivational speech, please do not hesitate to contact me.

Sincerely,

Derek Hughes  
President  
OVOC